

VISITOR LOYALTY CARD TERMS & CONDITIONS



General Restrictions

- A Bear Town Visitor Loyalty Card can be obtained free of charge at reception.
- The Visitor Loyalty Card is issued by, and remains the property of, Bear Town.
- The Visitor Loyalty Card is assigned to one child (up to 7 years old) only.
- Children under 12 months will not be able to be issued a Visitor Loyalty Card.

Earning and Redeeming Rewards

- One stamp can be claimed for each paid visit, for the named child only.
- Present your Visitor Loyalty Card upon arrival, to collect a stamp.
- Once six stamps have been collected, the visitor will receive, via email, a £10 voucher. This can be used towards a Bear Town booking, no minimum spend.
- No cash value.
- Each loyalty card is personal to one child and cannot be pooled with points earned by other visitors and redeemed together. Stamps and rewards cannot be transferred.
- The Visitor Loyalty Card is valid for 12 months from the first stamp collected. Any stamps left on the card after 12 months will be forfeited.
- Stamps cannot be issued retrospectively.

Lost or Stolen Cards

- Bear Town is not liable for lost, stolen or damaged Visitor Loyalty Cards. Lost, damaged or stolen cards cannot be replaced or redeemed.

Rights

- Bear Town reserves the right to cancel, withdraw or alter the Visitor Loyalty Card scheme at any time.